

*Dear Barry, Brad and Malcolm,*

*I just had to write to you. You have a most impressive staff. My mother is a resident of Seven Acres where I visit her at least three times a week and have seen your staff in action. Everyone from the nurses to the aides are warm, gentle, and caring. They work extremely hard feeding, lifting immovable patients and caring for their personal needs without a complaint and always with a smile and reassuring word.*

*Thank you,*

*W. M.*

